

CERTIFIED ISO 26000 LEAD IMPLEMENTER



MASTERING THE IMPLEMENTATION AND MANAGEMENT OF A SOCIAL
RESPONSIBILITY PROGRAM BASED ON ISO 26000

SUMMARY

This five-day intensive course enables the participants to develop the necessary expertise to support an organization in implementing and managing a Social responsibility program based on ISO 26000. This training is consistent with the project management practices established in ISO 10006 (Quality Management Systems - Guidelines for Quality Management in Projects). The participants will learn the different core subjects and issues: human rights, labor practices, the environment, fair operating practices, consumer issues, community involvement and development. This training is fully compatible with SA8000 (Global social accountability standard by the Social Accountability International).

COURSE AGENDA

DURATION: 5 DAYS

DAY11

Introduction to corporate Social Responsibility concepts as defined by ISO 26000

- ▶ Normative, regulatory and legal framework related to Social Responsibility of organizations
- ▶ Fundamental principles of Social Responsibility of organizations
- ▶ Presentation of ISO 26000 clauses and the six core subjects
- ▶ Preliminary analysis and determining the level of maturity of an existing Social Responsibility program
- ▶ Writing a business case and a project plan for the implementation of a Social Responsibility program

DAY22

Planning a Social Responsibility program based on ISO 26000

- ▶ Development of the Social Responsibility policy
- ▶ Human rights issues and best practices
- ▶ Labor practices issues and best practices
- ▶ The environmental issues and best practices
- ▶ Fair operating practices issues and best practices
- ▶ Consumer issues and best practices
- ▶ Community involvement and development issues and best practices

DAY33

Implementing a Social Responsibility program based on ISO 26000

- ▶ Implementation of a document management framework
- ▶ Implementation of Social Responsibility action plans
- ▶ Development of a training & awareness program and communicating about Social Responsibilities
- ▶ Operations management of a Social Responsibility program

DAY44

Controlling, monitoring and measuring a Social Responsibility program

- ▶ Monitoring a Social Responsibility program
- ▶ Development of metrics, performance indicators and dashboards
- ▶ ISO 26000 internal and external assessment
- ▶ Implementation of a continual improvement program

DAY55 ANSI Accredited Certification Exam



WHO SHOULD ATTEND?

- ▶ Project managers or consultants wanting to prepare and to support an organization in the implementation of a Social Responsibility program
- ▶ ISO 26000 assessors who wish to fully understand the implementation of a Social Responsibility program
- ▶ Individuals responsible for a Social Responsibility program or conformity in an organization
- ▶ Members of a Social Responsibility team

LEARNING OBJECTIVES

- ▶ To understand the implementation of a Social Responsibility program of an organization in accordance with ISO 26000
- ▶ To gain a comprehensive understanding of the concepts, approaches, subjects, methods and techniques required for the effective management of Social Responsibilities for an organization
- ▶ To understand the relationship between the components of a SR program based on ISO 26000 and compliance with the requirements of different stakeholders of the organization
- ▶ To acquire the necessary expertise to support an organization in implementing, managing and maintaining a Social Responsibility program as proposed in ISO 26000
- ▶ To acquire the necessary expertise to manage a team implementing ISO 26000





EXAMINATION

- ▶ The “Certified ISO 26000 Lead Implementer” exam fully meets the requirements of the PECB Examination and Certification Program (ECP). The exam covers the following competence domains:

DOMAIN 1: FUNDAMENTAL PRINCIPLES AND CONCEPTS IN SOCIAL RESPONSIBILITY

- 1 Main Objective: To ensure that the ISO 26000 Lead Implementer candidate can understand, interpret and illustrate the main Social Responsibility concepts related to a Social Responsibility (SR)

DOMAIN 2: SOCIAL RESPONSIBILITY BEST PRACTICES BASED ON ISO 26000

- 2 Main Objective: To ensure that the ISO 26000 Lead Implementer candidate can understand, interpret and illustrate the main concepts and components of a Social Responsibility based on ISO 26000

DOMAIN 3: PLANNING A SR FRAMEWORK BASED ON ISO 26000

- 3 Main Objective: To ensure that the ISO 26000 Lead Implementer candidate can plan the implementation of a SR

DOMAIN 4: IMPLEMENTING A SR FRAMEWORK BASED ON ISO 26000

- 4 Main Objective: To ensure that the ISO 26000 Lead Implementer candidate can implement the processes of a SR based on guidance, principles and subjects of ISO 26000

DOMAIN 5: PERFORMANCE EVALUATION, MONITORING AND MEASUREMENT OF A SR FRAMEWORK BASED ON ISO 26000

- 5 Main Objective: To ensure that the ISO 26000 Lead Implementer candidate can evaluate, monitor and measure the performance of a SR in the context of an ISO 26000

DOMAIN 6: CONTINUAL IMPROVEMENT OF A SR FRAMEWORK BASED ON ISO 26000

- 6 Main Objective: To ensure that the ISO 26000 Lead Implementer candidate can provide guidance on the continual improvement of a SR in the context of ISO 26000

DOMAIN 7: PREPARATION FOR A SR ASSESSMENT

- 7 Main Objective: To ensure that the ISO 26000 Lead Implementer candidate can prepare and assist an organization in SR assessment

- ▶ The “Certified ISO 26000 Lead Implementer” exam is available in different languages, including English, French, Spanish and Portuguese
- ▶ Duration: 3 hours
- ▶ For more information about the exam, please visit: www.rcertsea.com

CERTIFICATION

- ▶ After successfully completing the exam, participants can apply for the credentials of Certified ISO 26000 Provisional Implementer, Certified ISO 26000 Implementer or Certified ISO 26000 Lead Implementer, depending on their level of experience
- ▶ A certificate will be issued to participants who successfully passed the exam and comply with all the other requirements related to the selected credential:

Credential	Exam	Professional Experience	SMRS Audit Experience	SMRS Project Experience	Other Requirements
ISO 26000 Provisional Implementer	ISO 26000 Lead Implementer Exam	None	None	None	Signing the PECB code of ethics
ISO 26000 Implementer	ISO 26000 Lead Implementer Exam	Two years One year of Social Responsibility work experience	None	Project activities totaling 200 hours	Signing the PECB code of ethics
ISO 26000 Lead Implementer	ISO 26000 Lead Implementer Exam	Five years Two years of Social Responsibility work experience	None	Project activities totaling 300 hours	Signing the PECB code of ethics

GENERAL INFORMATION

- ▶ Certification fees are included in the exam price
- ▶ Participant manual contains over 450 pages of information and practical examples
- ▶ A participation certificate of 31 CPD (Continuing Professional Development) credits will be issued to the participants
- ▶ In case of failure of the exam, participants are allowed to retake it for free under certain conditions



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