



CERTIFIED ISO 24762

DISASTER RECOVERY MANAGER

MASTERING THE IMPLEMENTATION AND MANAGEMENT OF ICT DISASTER RECOVERY SERVICES ACCORDING TO ISO 24762

SUMMARY

This three day intensive course enables the participants to develop the necessary expertise to support an organization in implementing, maintaining and managing an ongoing Information and Communications Technology Disaster Recovery plan according to ISO 24762. Participants will also gain a thorough understanding of best practices described by this International Standard.

COURSE AGENDA

DURATION: 3 DAYS

DAY1

Introduction, risk assessment and mitigation according to ISO 24762

- ▶ Differences between business continuity and disaster recovery
- ▶ Asset management
- ▶ Risk assessment and mitigation
- ▶ Document management
- ▶ Information security
- ▶ Business continuity

DAY2

Recovery facilities and sites, outsourced services and activation of DR plan according to ISO 24762

- ▶ Recovery facilities
- ▶ Outsourced services
- ▶ Recovery sites
- ▶ Activation of disaster recovery plan

DAY3

Measurement, testing and continual improvement

- ▶ Performance measurement
- ▶ Self-assessment
- ▶ Testing
- ▶ Continual improvement
- ▶ Certified ISO 24762 Disaster Recovery Manager Exam



WHO SHOULD ATTEND?

- ▶ Disaster Recovery of IT
- ▶ Individuals responsible for disaster recovery of conformity within an organization
- ▶ Members of a disaster recovery team
- ▶ IT disaster recovery consultants
- ▶ Staff implementing or seeking to comply with ISO 24762 or involved in a disaster recovery plan

LEARNING OBJECTIVES

- ▶ To understand the concepts, approaches, methods and techniques for the implementation and effective management of Disaster Recovery services
- ▶ To understand the relationship between ICT Disaster Recovery and the compliance with the requirements of different stakeholders in an organization
- ▶ To acquire the competence to implement, maintain and manage a Disaster Recovery plan in accordance with ISO 24762
- ▶ To acquire the competence to effectively advise organizations on the best practices in ICT Disaster Recovery



ISO 24762
Disaster Recovery
Manager



EXAMINATION

- ▶ The “Certified ISO 24762 Disaster Recovery Manager” exam fully meets the requirements of the PECB Examination and Certification Program (ECP). The exam covers the following competence domains:

1 DOMAIN 1: FUNDAMENTAL CONCEPTS, APPROACHES, METHODS AND TECHNIQUES OF INFORMATION AND COMMUNICATIONS TECHNOLOGY DISASTER RECOVERY

Main Objective: To ensure that the ISO 24762 candidate can understand, interpret and illustrate the main information technology guidelines and concepts related to an information technology disaster recovery framework based on ISO 24762

2 DOMAIN 2: RISK MANAGEMENT PROGRAM

Main Objective: To ensure that the ISO 24762 candidate can implement the processes of an information technology disaster recovery reference frameworks based on ISO 24762

3 DOMAIN 3: RISK ASSESSMENT

Main Objective: To ensure that the ISO 24762 candidate can perform IT disaster recovery in the context of an ISO 24762

- ▶ The “Certified ISO 24762 Disaster Recovery Manager” exam is available in different languages
- ▶ Duration: 2 hours
- ▶ For more information about the exam, please visit: www.rcertsea.com

CERTIFICATION

- ▶ A certificate will be issued to participants who successfully pass the exam and comply with all the other requirements related to the selected credential:

Credential	Exam	Professional Experience	IT Disaster Recovery Manager experience	Other Requirements
Certified ISO 24762 Provisional IT Disaster Recovery Manager	Certified ISO 24762 IT Disaster Recovery Manager Exam	None	None	Signing the PECB code of ethics
Certified ISO 24762 IT Disaster Recovery Manager	Certified ISO 24762 IT Disaster Recovery Manager Exam	Two years One year of IT Disaster Recovery Manager related work experience	IT Disaster Recovery Manager activities totaling 200 hours	Signing the PECB code of ethics

GENERAL INFORMATION

- ▶ Exam and certification fees are included in the exam price
- ▶ Participant manual contains over 300 pages of information and practical examples
- ▶ participation certificate of 21 CPD (Continuing Professional Development) credits will be issued to the participants
- ▶ In case of failure of the exam, participants are allowed to retake it for free under certain conditions



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